

ERP TECHNICAL LEAD [NOV 2022]

We are currently recruiting for an ERP Technical Lead to join the Aspera Solutions team.

Why should you think about joining Aspera?

Aspera Solutions is a successful, award winning ERP Consultancy serving mid-tier manufacturing, distribution, service and solution companies in EMEA. We are growing year on year and pride ourselves on innovation, knowledge leadership and value delivery of Epicor's flagship ERP system, Epicor ERP.

In working with Aspera Solutions, you will have the opportunity to work alongside a team of innovative and value driven, ERP professionals.

Your Role & Responsibilities

We currently have a vacancy for an ERP Technical Lead based in the United Kingdom or Ireland. Candidate must have at least 5 years' hands-on experience working on mid-market ERP projects with expertise in using the Technical Toolset. We are looking for a dedicated individual with exceptional organisation and communication skills to lead the technical team and deliver technical changes as part of ERP projects.

- Provide billable consulting services on customer-facing projects.
- Champion and adhere to organisation's implementation methodology and approach.
- Responsible for sizing and specifying hardware requirements and application installation.
- Working with your Project Manager to organise and control technical tasks within the project plan.
- Deployment, technical training, and troubleshooting analysis of Epicor applications.
- Consulting services for designing, estimating, quoting, architecting, engineering, training, troubleshooting, and obtaining customer deployment and sign-off of Epicor applications.
- Customisations and modifications including SSRS reports.
- Manage client expectations and maintain communication throughout the course of the project.
- Peer mentoring and new product release research to learn how new products and related applications can be deployed, configured, and customised/modified to train other consultants in the team.
- Mentoring and coaching of technical team to raise the bar on delivery of quality technical solutions.
- Act as a trusted advisor to the customer on technical aspects of project delivery.

The successful candidate will have:

- Minimum Bachelor's Degree.
- At least 5 years of professional experience working in a similar technical lead role.
- Microsoft SQL Server Maintenance (install, upgrade, troubleshoot, backup/restore).
- SQL Analysis (tracing, querying, monitoring).
- SQL Scripting (T-SQL, Indexing, complex/structured queries, stored procedures).
- SQL Reporting Services (SSRS – Design, build, deploy).
- System Administration of Windows server Operating systems and associated technologies (IIS, RDS etc)
 - Administration of web/server-side applications.
 - PowerShell Scripting experience advantageous.
 - Experience with Virtualisation (VMWare/Hyper-V) or Cloud (Azure/ AWS) platforms.
- System Analysis (performance troubleshooting & environment mapping).
- System Training Delivery (technical overviews, end user training, train the trainer).
- Professional presence and demeanour in both communication and presentation skills.
- Ability to quickly and effectively build strong working relationships with clients and colleagues.
- Strong time management skills as you will have multiple priorities to focus on in a week that often changes based on customer demands.
- Innate service mentality and care for the client experience.
- A self-driven and ambitious individual that can demonstrate the ability to perform tasks with quality and in a timely manner with a minimum of supervision.
- Travel requirements within the UK and Ireland.

Salary range and benefits commensurate with industry norms and candidate experience.

About Aspera Solutions

Aspera Solutions implements and supports integrated mid-tier business ERP systems for industry, in the cloud and on-premise. Aspera is the leading Partner for Epicor Software in UK and Ireland and employs 35 staff.

Aspera's customers are single-site and global multi-site enterprises with business needs spanning:

- Engineer-to-Order/Make-To-Order/ Make-To-Stock Manufacturing
- Process Manufacturing in the Food Sector
- Distribution and Warehouse Management
- Supply Chain Management and Logistics
- Corporate Financials
- Customer Relationship Management
- Professional Services Automation
- Business Intelligence